

Contact Tracing Opportunities in Maryland

Contact Tracing is already underway statewide through the efforts of our local health departments. To supplement that effort, the Maryland Department of Health has entered into a contract with the National Opinion Research Center (NORC), which is the nation's oldest and largest university-based firm operated by the University of Chicago with corporate offices in Bethesda, MD.

Under this agreement, Maryland will be able to significantly ramp up our case investigation capacity up to 1,000 new cases per day. NORC and our local health departments will be using a state-of-the-art contact tracing platform called 'COVID Link,' which will assist in collecting information about people who test positive for COVID-19 and any individuals they have come in contact with. This innovative platform, developed through a collaboration with MDH and the Maryland Department of Information Technology, will utilize medical data from the Chesapeake Regional Information Center for Patients, or CRISP.

NORC is now recruiting for Contact Tracers in Maryland. Individuals with the following qualifications are invited to apply at this link: <https://careers.norc.org/en-us/job/495613/contact-tracer>

Qualifications for Contact Tracers include:

- We need people who can be empathic and caring while also being able to work quickly and maintain quality standards.
- For those without direct experience in the field, we have found that teachers, real estate agents, and some sales/customer service jobs have skills which translate to data collection positions.
- This work does offer a chance to work from home, but people will need to be willing to work set shifts (4-6 hours at a time) and have a quiet space in their homes.
- Individuals should have their own computer and access to high speed Internet
- A college degree is preferred, but it is not required. Having a good comfort level with technology is more important.